



Supporting our Communities

We create shared value by forging global and local charitable partnerships, and by giving our people time to contribute personally to the causes that mean the most to them. We encourage our employees to get involved by volunteering and sharing their ideas on how to support and give back to those most in need. Whether by donating meals to at-risk children or teaching students about the benefit of sustainable development, our people are focused on and committed to supporting their communities wherever possible.

Given the size and reach of our organization our business activities have a continuous impact on our communities. Beyond volunteering for or donating to charitable causes, we impact our communities through the employment opportunities we create, through our engagement with our supplier base and through the advice we provide to clients on the interactions they have with their own communities.

A recent Deloitte Volunteerism Study found that more than 85% of respondents believe that companies who sponsor volunteer activities offer a better overall working environment than those who do not¹¹. At JLL we have seen this sentiment in action and aim to support our employees as they work to mobilize their talents and real estate expertise through voluntary work, donations or other community service endeavors.

In line with our commitment to the SDGs, we are working to transition to a more impact-focused Communities program by encouraging our employees to develop or adapt JLL's locally led Communities programs to align with our six material SDGs. Through this effort we will drive financial and time contributions to targeted charitable causes, and we'll measure the impact of these efforts on the community in a globally consistent way.

Performance against our existing targets

Target	Increase the time our employees spend volunteering year on year, with an aim of reaching 15,000 days by 2020.
2019 Performance	12,467 days
Status	●
Commentary	In 2019 we took a more targeted approach to community engagement by determining a number of global causes that align with our six material SDGs that JLL can support more broadly. These causes have been used to unify our volunteer efforts, while still allowing our employees to support more localized initiatives.

Key

● Completed ● On track ● Behind

¹¹ Deloitte Volunteerism [Study](#), June 2017.

Volunteering Target Performance

