

Our sustainability targets

JLL has launched a new set of ambitious sustainability targets, which are included in the table below alongside our existing targets. Green, yellow or red status indicates whether we have completed, are on track to complete or are behind the stated target, respectively.

Performance against existing targets

Pillar	Target	Status
Clients	By 2020 incorporate sustainability basics into JLL onboarding for new hires.	Completed
Clients	By 2020 deliver targeted training to employees from key business lines.	On track
People	By 2019 identify challenges and provide targeted solutions to the attrition of employees.	Completed
People	By 2020 reduce employee lost time injury frequency rate by 10% of the two prior performance periods.	On track
People	By 2021 improve gender balance of leadership in our eight largest countries by revenue.	On track
Workplaces	Reduce building-related energy consumption per corp. office employee by 2% annually from 2017 to 2019.	Completed
Workplaces	Reduce building-related emissions per corp. office employee by 2% annually from 2017 to 2019.	Completed
Workplaces	By 2020 set a Science-Based Target for JLL's global Scopes 1 and 2 emissions, and an accompanying Scope 3 target.	Completed
Workplaces	By 2020 sustainable procurement framework to be adopted globally.	On track
Workplaces	By 2030 100% of office space >10,000 ft ² to have a sustainability certification.	On track
Communities	By 2020 increase the time our employees spend volunteering year on year, with an aim of reaching 15,000 days.	On track

⁶ the benchmark from the top 20% of global companies on The Glint People Success Platform

New targets

Pillar	Target
Client	Reduce Scope 3 GHG emissions from the use of sold products by 53% per square foot by 2034 from a 2018 base year.
Clients	By the end of 2021 support the transition to a circular economy through piloting zero waste fits outs in each region.
Clients	Demonstrate thought leadership in workplace health, well-being and resilience.
People	By the end of 2020 achieve at least 10,000 users of our newly developed well-being resources.
People	By 2023 achieve a best in class inclusion score of 79 ⁶ .
Workplaces	By 2020 set ambitious new sustainability requirements for our global office portfolio.
Workplaces	By 2023 remove single-use plastics from all JLL offices.
Workplaces	Reduce absolute Scopes 1 and 2 GHG emissions 68% by 2034 from a 2018 base year.

Key

- Completed
- On track
- Behind